



Student Achievement

2020 Annual Report

December 10, 2020

NTCC *identifies* student achievement goals and outcomes within the Institutional Effectiveness Plan. The established metrics of student achievement (completion, placement & licensure, retention, and transfer) are reflective of a community and technical college and also the college mission statement's focus on "providing quality workforce training and transfer opportunities ... to students seeking a competitive edge in today's global economy." Student achievement metrics are *evaluated* annually and results are *published* on the college's Student Achievement webpage and within the annual Institutional Effectiveness Report.

This annual report documents progress made towards performance targets established for student achievement metrics in the 2019-2020 Institutional Effectiveness Plan.

Program Completion. A key indicator of student achievement is the completion of their program of study. As it relates to program completion, NTCC has set the following benchmarks and goals:

Completion Rate:

Goal: 60% (2020 CPL Performance Standard)
Performance: [*] Pending; (CPL Report Deadline Extended)

**Note: Defined by annual Completion, Placement, and Licensure (CPL) Report*

Graduation Rate:

Goal: 48% (By AY 2022-2023)
Performance: [*] 25% (2019-2020 Actual Performance)

**Note: Defined by OPB State (Operational) Strategic Plan Objective 4); An adjustment was made to the methodology for calculating the institutional graduation rate, which resulted in a lower than typical rate.*

Placement & Licensure. To ensure that students are entering into occupations relevant to their program of study, NTCC assesses and evaluates achievement related to program-related employment and licensure. NTCC has set the following benchmarks and goals for placement and licensure:

Job Placement Rate:

Goal: 70% Job Placement Rate (2020 CPL Performance Standard)
Performance: [*] Pending; (CPL Report Deadline Extended)

**Note: Defined by annual Completion, Placement, and Licensure (CPL) Report*

Licensure Pass Rate:

Goal: 70% Job Placement Rate (2020 CPL Performance Standard)
Performance: [*] Pending; (CPL Report Deadline Extended)

**Note: Defined by annual Completion, Placement, and Licensure (CPL) Report*

Retention. In addition to program completion rates, it is important to evaluate student retention rates. NTCC has set the following benchmarks and goals for student retention:

Fall-to-Fall Retention Rate

Goal: 48% (By AY 2022-2023)
Performance: [✓] 51% (2019-2020 Actual Performance)

**Note: Retention rates of full-time, first-time degree/certificate seeking students, attendance status; IPEDS Data Feedback Report*

Fall-to-Spring Retention Rate

Goal: 79% (By AY 2022-2023)
Performance: [✓] 82% (2019-2020 Actual Performance)

**Note: As defined by State Operational Plan Objective III*

Student Transfer. Considering that many students attend NTCC with the goal of facilitating transfer to other institutions towards fulfillment of advanced degrees and programs, the rate at which students successfully make the transition to other educational institutions is important to consider. NTCC has set the following benchmarks and goals for student transfer:

Student Transfers

Goal: 2,008 (2019-2020 Performance Standard)
Performance: [X] 1,832 (2019-2020 Actual Performance)

Plans and Reports:

Completion, Placement, and Licensure (CPL) Report. To ensure a high-level of student achievement, Northshore Technical Community College assesses and evaluates the completion, placement and licensure rates for each program at each campus within the college. Data is compiled into an annual Completion, Placement, and Licensure (CPL) report.

NTCC College Strategic Plan. In the new College Strategic Plan (2020-2025), objectives related to student achievement are set under Goal 1: Student Achievement and Support. This includes a focus on completion/graduation, job placement, retention rates, and transfer rates.

OPB State (Operational) Strategic Plan. Under the umbrella of the State of Louisiana's Office of Planning and Budget (OPB), governmental agencies are required to maintain a 5-year strategic plan. As this plan is separate from NTCC's internal strategic plan, it is referred to internally as the operational plan. This operational plan is vetted by the Louisiana Community and Technical College System (LCTCS) for approval prior to submission to OPB. Much of the operational plan relates to student achievement benchmarks. Objective II of this plan relates to fall to fall retention of fulltime, associate degree seeking students. Objective III relates to fall to spring retention of full-time, degree-seeking students. Objective IV relates to the institutional graduation rate. Objective V through VIII relates to certificate, diploma and degree completion. For each objective, NTCC sets achievement benchmarks and evaluates performance annually.

IPEDS Data Feedback Report. Several evaluations comparing NTCC to peer colleges have been reviewed through the use of the National Center for Education Statistics' IPEDS Data Feedback Report. NTCC's peer colleges include medium, public, 2-year colleges, in the southeastern states, rural locale and enrollment of a similar size. Included in the comparisons seen on the feedback report are students enrolled by race/ethnicity, headcount enrollment, FTE enrollment, degrees and certificates awarded, tuition/fees charged, net-price of attendance, and financial aid granted.